

Taking care of
you
& the place
we call home.

LOWER KEYS MEDICAL CENTER 2023 Community Benefit Report



132,000
Patient Encounters



\$52.7 million*
Uncompensated Care



\$4.2 million
Capital Investments



\$55.1 million
Payroll



\$3.4 million
Taxes Paid



Overall Community Benefit

\$123 million

*Helping people get well and live healthier
is rewarding work. We are grateful for the
trust every patient places in us.*

Volumes and dollar amounts are approximate.

*Uncompensated Care figure is from the 2022 AHCA report compiled September 30, 2022. All other numbers reflect January 1 - December 31, 2023.



**LOWER KEYS
MEDICAL CENTER**

KEY WEST • FLORIDA

2023 Highlights



● PATIENT CARE

In 2023, Lower Keys Medical Center played a pivotal role in helping people get well and live healthier at more than 132,000 patient encounters across the hospital and clinic network.

● UNCOMPENSATED CARE

We provided more than \$52 million in charity and uncompensated care for the community's most vulnerable.

● CONTINUOUS QUALITY IMPROVEMENT

Lower Keys Medical Center has a 4-star rating for overall hospital quality from the Centers for Medicare and Medicaid Services (CMS). The hospital is recognized as a Primary Stroke Center by The Joint Commission and as an accredited Chest Pain Center by the American College of Cardiology. The American Heart Association recognized the hospital with the Get with the Guidelines® Gold Stroke Award.

● INVESTING IN OUR FACILITY AND COMMUNITY

Lower Keys Medical Center applies its resources to medical services, facilities, technologies and specialties that help our patients remain in the community for care. More than \$47 million has been invested since 2016 to expand inpatient behavioral health from 11 beds to 25 and develop outpatient behavioral health services; recruit providers in primary care, OB/GYN, cardiology, orthopedics, gastroenterology and psychiatry; add robotic-assisted surgery capabilities; and establish the Women's Imaging Center with 3D mammography. In 2023, we enlarged patient spaces in the cardiac catheterization lab and upgraded equipment for sharper image clarity.

● CARING FOR OUR CAREGIVERS

Our caregivers play a vital role in our community. From Hurricane Irma and through the pandemic, our team remained steadfast in service to our patients. We have strengthened support for our employees, offering enhanced benefits, including tuition and housing assistance, and established a mentorship program for newly graduated nurses.

● ADDRESSING SOCIAL DETERMINANTS OF HEALTH

Through donations and acts of service, we support the work of local charitable organizations, including child welfare services through Wesley House Family Services, shelter and housing through Samuel's House, and home ownership through Habitat for Humanity of Key West and Lower Keys – recipients of Doctors' Day donations made in honor of our medical staff. Our second annual Jars of Love Peanut Butter Drive, benefitting SOS Foundation Stock Island Food Pantry, addresses food insecurity.

SERVICES



2 Campuses



8 Physician Clinics



1 Ambulatory
Surgery Center